

PRIVACY POLICY

Last Updated: 26 October 2026

This Privacy Policy (the “**Policy**”) explains how, a natural person acting as data controller, of (“**T-ONE**”, “**we**”, “**us**” or “**our**”), processes Personal Data in connection with the T-ONE mobile application (including the application made available through the Apple App Store), related modules, features, integrations and services (collectively, the “**Software**” or “**T-ONE**”).

“**Personal Data**” means any information relating to an identified or identifiable natural person. T-ONE acts as controller in respect of all Personal Data processed in connection with the application.

1. SCOPE AND ROLES

This Policy applies to Personal Data processed by T-ONE as controller in connection with account registration, customer relationship management, product security, support, communications and the operation and use of T-ONE where T-ONE determines the purposes and means of the processing.

2. PERSONAL DATA WE MAY PROCESS

- a) Account data: login credentials and the information necessary to authenticate the user.
- b) Usage and technical data: IP addresses, device type and model, session timestamps, session duration and time spent using the application.
- c) Support and communications data: support requests, messages submitted through the in-app support/chat function, correspondence, message timestamps, attachments or screenshots voluntarily provided, feedback and related support records.
- d) Mobile Application and Authentication Data: Where users access T-ONE through the mobile application, we may process email addresses, user account identifiers and information necessary to authenticate users through email and password credentials.
- e) Device and Technical Information: We may process IP addresses, device type and model and session timestamps where necessary for account management, authentication, application functionality and security.

3. PURPOSES AND LEGAL BASES

T-ONE may process Personal Data to create and administer accounts, provide support, authenticate users, secure T-ONE, prevent fraud and abuse, communicate service information, monitor application performance and usage patterns (including session duration and device categories), improve and troubleshoot T-ONE, establish, exercise or defend legal claims, and comply with legal obligations.

Depending on the processing activity, T-ONE relies on: (a) performance of a contract or steps requested before entering into a contract; (b) compliance with legal obligations; (c) T-ONE’s legitimate interests in operating, securing, supporting and improving T-ONE, preventing misuse, managing customer and business relationships, and protecting or enforcing its legal rights, provided those interests are not overridden by the rights and freedoms of the relevant individual; or (d) consent, where consent is required by applicable law. Where processing is based on

consent, consent will be requested separately and may be withdrawn at any time, without affecting the lawfulness of processing carried out before withdrawal.

In connection with the application, T-ONE may process Personal Data to: (a) authenticate users; (b) maintain user accounts and provide access to the mobile application's features; (c) recognise devices and maintain the security and integrity of user sessions; (d) provide market charts and publicly available market price information through integrated third-party services; and (e) detect, investigate and prevent unauthorised access, misuse and technical failures. The applicable legal basis for each processing activity shall be determined in accordance with Article 6 of the GDPR, taking into account the nature and purpose of the relevant processing.

For account registration and access, T-ONE generally relies on Article 6(1)(b) GDPR where processing is necessary to provide the requested service. Support communications may be processed under Article 6(1)(b) where necessary to provide contractual support, or Article 6(1)(f) for other legitimate support and business purposes, subject to the applicable balancing assessment. Essential device and security logs may be processed under Article 6(1)(b) or 6(1)(f), as appropriate. Application usage statistics, including time spent in the application, may be processed for performance measurement and service improvement under Article 6(1)(f) where justified, or consent under Article 6(1)(a) where required. Any separate consent required for non-essential storage of, or access to, information on a user's device must be obtained under applicable electronic privacy law.

4. PROVISION OF PERSONAL DATA

Where Personal Data is required to create or administer an account, provide support or comply with a legal requirement, failure to provide the required information may prevent T-ONE from creating or maintaining the account, providing the relevant service or fulfilling the applicable request or obligation.

5. SOURCES OF DATA

T-ONE may obtain Personal Data directly from users, automatically through the use of T-ONE, and from service providers, integrations or other third-party services where relevant to the functionality requested by the user.

6. RECIPIENTS AND SERVICE PROVIDERS

6.1 T-ONE may disclose Personal Data, where necessary, to its personnel and contractors who require access for their functions; hosting and cloud, security, analytics, communications, and support service providers; professional advisers; and courts, regulators, lawenforcement bodies or other competent authorities where disclosure is required or permitted by law. Where a service provider processes Personal Data on T-ONE's behalf, T-ONE requires appropriate data protection obligations to apply.

6.1A Where T-ONE uses a third-party provider to deliver in-app chat or usage analytics, that provider may receive the data necessary to deliver the relevant functionality. The identity, role, categories of data received and applicable international transfer arrangements of any such provider will be reflected in this Policy or a linked provider notice once the integration is confirmed.

6.2 Market Data Services

T-ONE may integrate third-party services, including:

(a) CoinMarketCap: To access and display publicly available digital asset price information and market data.

Depending on the technical implementation, these services may receive certain technical information, such as IP addresses, device information or information relating to the use of the relevant integration.

The processing of Personal Data by third-party providers acting as independent controllers may be subject to their respective privacy policies. Where a provider processes Personal Data on behalf of T-ONE, appropriate contractual and data protection arrangements shall apply.

T-ONE does not represent that the use of publicly available market data necessarily involves the disclosure of users' Personal Data to the relevant data provider.

7. INTERNATIONAL TRANSFERS

Where Personal Data is transferred outside the European Economic Area (“EEA”), T-ONE will ensure that an appropriate transfer mechanism is used where required by applicable data protection law, such as an adequacy decision or appropriate safeguards, including standard contractual clauses where applicable. Supplementary measures will be implemented where required.

8. RETENTION

T-ONE retains Personal Data only for as long as reasonably necessary for the purposes for which it was collected or otherwise processed, including the provision and administration of T-ONE, account management, security, legal and regulatory compliance, dispute resolution and enforcement of agreements. Retention periods are determined having regard to the nature of the Personal Data, the purpose of processing, applicable contractual and legal requirements, limitation periods and security requirements. Personal Data will be deleted or anonymised when it is no longer required, subject to any applicable legal retention obligation.

In particular, T-ONE determines and documents appropriate retention periods for authentication and security logs, device and application usage statistics, and in-app support messages and attachments. These records will not be retained longer than necessary for their respective

purposes, subject to applicable legal obligations. Specific periods or the criteria used to determine them will be made available to users where required.

9. SECURITY

T-ONE implements appropriate technical and organisational measures designed to protect Personal Data against accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to Personal Data, taking into account the nature of the processing and the risks involved. No method of transmission or storage can guarantee absolute security.

10. YOUR DATA PROTECTION RIGHTS

Subject to applicable data protection law, individuals may have the right to request access to, rectification or erasure of their Personal Data; restriction of processing; data portability; and to object to processing in certain circumstances. Where processing is based on consent, consent may be withdrawn at any time without affecting the lawfulness of processing carried out before withdrawal. Individuals also have the right to lodge a complaint with a competent supervisory authority, including the Office of the Commissioner for Personal Data Protection in Cyprus where applicable.

Requests concerning these rights may be sent to info@t-one.ae. T-ONE may request information reasonably necessary to verify the identity of the requester before acting on a request.

11. AUTOMATED DECISION-MAKING

T-ONE does not use Personal Data in its capacity as controller to make decisions based solely on automated processing that produce legal effects concerning an individual or similarly significantly affect an individual.

12. COOKIES, DEVICE IDENTIFIERS AND SIMILAR TECHNOLOGIES

T-ONE may use device identifiers, authentication tokens, local storage and similar technologies to support user authentication, maintain application functionality, protect user accounts and ensure the security and proper operation of the Software.

Where third-party components or software development kits are integrated into the Software, they may involve additional technical processing depending on their configuration.

T-ONE may use application telemetry to measure session duration, application usage and device characteristics. Whether such telemetry involves information stored on or accessed from a user's device, and whether it is strictly necessary, depends on the implementation. Non-essential analytics SDKs or similar technologies will not be activated before any consent required by applicable electronic privacy legislation has been obtained. Where consent is required, users will be offered a means to refuse or withdraw it.

Where consent is required under applicable data protection or electronic privacy legislation, T-ONE shall obtain such consent before using the relevant technologies, except where an applicable exemption applies.

Any use of technologies for advertising, cross-application tracking or other non-essential purposes shall be subject to applicable legal requirements and relevant platform rules.

13. CHILDREN

T-ONE is not intended for use by children. T-ONE does not knowingly collect Personal Data from children in connection with the registration or use of T-ONE.

14. CHANGES TO THIS POLICY

T-ONE may update this Policy from time to time. Where changes materially affect the way Personal Data is processed or individuals' rights, T-ONE will provide reasonable notice through the application, by email or by another appropriate method. The **"Last Updated"** date above identifies the current version of this Policy.

15. CONTACT

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